



Test Vendor ID: IWO 2093

Qwest Internal Tracking ID: TI 317

Observation/IWO Title: Reporting Comparisons for DB-1C-2

Test Type/Domain: Perf. Measures / Jennifer Miller, Aungkana Chewtanasoontorn

Date Qwest Received: 04/27/2001

Initial Response Date: 05/02/2001

Test Incident Summary:

The reporting comparisons for DB-1C-2, Listing Services System Manually Processed Updates, are not PID compliant.

As stated in the Arizona PID v6.2, the reporting comparison for measure DB-1C-2 is CLEC aggregate for facilities-based, manually processed updates. However, Qwest reports the results for "All Provider Types" rather than "CLEC Provider Type". CGE&Y submitted DR-158 asking Qwest to clarify this discrepancy.

During an interview with Qwest on April 18, 2001, Qwest explained that since this report provides the values for only manually processed updates; it is extremely time consuming to differentiate the values by each provider.

Qwest Response Summary:

DB-1C-2 Reports CLEC Aggregate for Facilities-based, Manually Processed updates. In addition because they cannot be separated from Facilities-based CLECs, results for all Provider types are reported combined within this disaggregation. In the 6.3 AZ PID the Reporting Comparisons and Disaggregation Reporting for this PID have been updated with this information. The 6.3 PID was distributed 5/01/01 and will be reviewed in the 5/3/01 TAG meeting. A revised DB-1 PID is attached.

Attachment(s): None

Database Updates

DB-1 – Time to Update Databases

Purpose: Evaluates the time required for updates to the databases of E911, LIDB, and Listing Services System (LSS)..	
Description: <ul style="list-style-type: none"> Measures the average time required to update the databases of E911, LIDB, and LSS. Includes all database updates as specified under Disaggregation Reporting completed during the reporting period. 	
Reporting Period: One month	Unit of Measure: E911 – Hrs: Mins. LIDB & Directory Listings – Seconds
Reporting Comparisons: DB-1A-E911 – Combined results for Qwest Retail and Reseller CLEC Aggregate; DB-1B – LIDB – Combined results for all Qwest Retail, Reseller CLEC and Facilities Based CLEC updates; DB-1C-1 Listings – Combined results for all Provider types including Qwest Retail, Reseller CLEC, and Facilities Based CLEC, ILEC, and Unknown Provider Electronically Submitted, Electronically Processed updates; ^{NOTE 1} DB-1C-2 Listings – Combined results for all Provider types including Qwest Retail, Reseller CLEC, CLEC Aggregate for Facilities-based, ILEC, and Unknown Provider , Manually Processed updates. ^{NOTE 1}	Disaggregation Reporting: DB-1A – E911 for Qwest Retail and Reseller CLEC–State level; DB-1B – LIDB for Qwest Retail, Reseller CLEC and Facilities Based CLEC – Multi state region-wide level DB-1C-1 – Listings for all Provider types including Qwest Retail, Reseller CLEC, and Facilities Based CLEC, ILEC, and Unknown Provider Electronically Submitted, Electronically Processed– Sub-region applicable to state DB-1C-2 – Listings for all Provider types including Qwest Retail, Reseller CLEC Facilities-Based CLEC, ILEC and Unknown Provider – Manually Processed – Sub-region applicable to state region-wide level
Formula: [(Date and Time of database update for each database update as specified under Disaggregation Reporting in the reporting period) – (Date and Time of submissions of data for entry into the database for each database update as specified under Disaggregation Reporting in the reporting period) / Total database updates as specified under Disaggregation Reporting completed in the reporting period]	
Exclusions: Invalid start/stop dates/times.	
Product Reporting: Not applicable (Reported by database type)	Standard: DB-1A-E911 – Parity by design DB-1B-LIDB – Parity by design DB-1C-1– Listings – Parity by design DB-1C-2 – Listings – Parity with DB-1C-1 results for all Provider types combined Qwest Retail, Reseller CLEC, and Facilities Based, ILEC, and Unknown Provider Electronically Submitted, Electronically Processed, updates
Availability: Available:	Notes: 1. Because they cannot be separated, results for Qwest Retail, Reseller CLEC, Facilities-based CLECs, ILEC and Unknown Provider updates are reported combined within these disaggregations.